



GENERAL INFORMATION

Order information

All orders will be scheduled for production within one business day after the date of order entry. All orders must be emailed, mailed or faxed to:

U.S. Rubber Recycling, Inc.
1231 South Lincoln Street
Colton, CA 92324
info@usrubber.com
909.825.1288 fax
(833) U.S. RUBBER (877.8223)

All orders are subject to acceptance by U.S. Rubber Recycling. Orders will be entered only after receipt of all necessary product information (see below) and payment terms are met. Phone orders must be confirmed in writing by email or fax before they will be entered and released to the factory. Orders must include all of the following information to be entered:

- Complete billing and shipping addresses
- Product name, colors (if any)
- Square footage and product thickness
- Miscellaneous freight services, if any, and specific ship date request
- Payment terms are met

Orders will be ready to ship on the date acknowledged, which will conform to our published weekly lead times. On rare occasions, delivery and shipping schedules may result in actual shipping of orders at a later date.

Available factory capacity is filled by orders received and entered on a "first come, first serve basis." If the published weekly lead time is not available for an order because capacity has been filled, the customer will be notified immediately and advised of the earliest ready-to-ship date.

Guaranteed Quick Ship Program

All quick ship orders are subject to acceptance by U.S. Rubber Recycling and must be marked "Quick Ship." Quick ship orders will be entered only after receipt of all necessary product information (see above in Order Information) and payment terms are met.

Quick ship orders are guaranteed to be ready to ship on the date acknowledged, which will be two (2) business days after order entry. In the event that a quick ship order is not ready to ship within two (2) business days after order entry, the product cost on the invoice will be waived and reduced to zero. Freight charges and taxes will still apply.

Each quick ship flooring tile order is limited to an aggregate total of 200 square feet or 50 tiles, whether it includes one color tile or a combination of color tiles, and four (4) gallons (one bucket) of Survivor™ Grip. Each quick ship underlayment order is limited to an aggregate total of two pallets, whether it's the same thickness or one pallet of each thickness, three (3) gallons (three one-gallon buckets) or eight (8) gallons (two four gallon buckets) of QuietGrip™. Underlayment must be ordered by the pallet not by the roll. A pallet of 3mm underlayment contains 10 rolls that are 4' wide, 50' in length.

GENERAL INFORMATION (continued)

A pallet of 5mm underlayment contains 25 rolls that are 4' wide, 25' in length. Individual orders that exceed these limitations may not be divided in order to qualify as a quick ship order.

Please click [here](#) to view the guaranteed quick ship program brochure.

Cancellations

All orders are considered firm orders once entered and are not subject to cancellation.

Credit Policy

For qualifying customers, terms are net 30 days. Merchandise is shipped F.O.B. Colton, CA, freight prepaid and allowed. Title passes to the customer upon receipt by the transportation company. Prices are subject to change without notice and all orders are accepted subject to prices prevailing at the time of shipment. Distribution of these terms and conditions and/or of a price sheet does not constitute an offer to sell.

Past due accounts of 10 days or more are subject to being placed on credit hold until satisfactory arrangements are made. Any account that has an unpaid invoice which is 30 days past due will be placed for collection. Notification will be sent at such time. Such customers will be responsible for all collection costs in the event its account must be placed for collection.

All other customers are required to prepay their order in full at order entry.

Acknowledgements

If requested, orders cannot be acknowledged until complete information is received (see Order Information). Each order will be entered, scheduled into production and invoiced based upon information in the acknowledgement. It is the customer's responsibility to check acknowledgements for accuracy. If any discrepancies are found, please notify a Customer Service Representative in writing via email. The acknowledgement is the final agreement between U.S. Rubber Recycling and the customer, superseding all previous communications, written and/or verbal, regarding the order.

Lead Times

Standard lead times are updated on a weekly basis. Please email a Customer Service Representative to receive current lead times. Special requests to deviate from published lead times must be approved in writing by a Customer Service Representative.

Storage

U.S. Rubber Recycling has not made provisions for storage. If a customer is unable to accept delivery of product as scheduled, the customer has the sole responsibility to provide new shipping instructions and all costs related to the delay and/or storage of the product is the responsibility of the customer. U.S. Rubber Recycling is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

Installation and Maintenance

Proper installation and maintenance of U.S. Rubber Recycling product is the responsibility of the customer. Unapproved adhesives, sealers and cleaners can result in permanent damage and is not covered under product warranty.

GENERAL INFORMATION (continued)

For underlayment, a premium grade adhesive, such as QuietGrip™, with high moisture resistance (up to 8 lbs./90% RH) that is specially formulated to provide maximum bond strength while helping to minimize plank shrinkage, is required for the offer the highest caliber tack and peel strength. For rubber flooring, a premium grade, one-part urethane adhesive that is high moisture resistant and is specifically formulated for rubber flooring, such as Survivor Grip, is strongly recommended.

Product Design and Manufacturing Process

Designs in our product brochures and on our website are the property of U.S. Rubber Recycling. U.S. Rubber Recycling reserves the exclusive right to produce and market them. Anyone who duplicates our designs or reproduces our designs or manufacturing process will be liable for infringement. U.S. Rubber Recycling retains the right to change, at any time, materials or manufacturing methods which, in our opinion, will improve our products.

Manufacturing Defects

Claims for manufacturing defects will not be entertained without prior inspection by a U.S. Rubber Recycling representative. Unauthorized deduction in payment of invoices will not be allowed without written prior approval by a Customer Service Representative.

25 Year Limited Warranty

U.S. Rubber Recycling warrants to the first purchaser for use that its merchandise is free of defects in material and workmanship for a period of twenty five (25) years from the date of invoice, provided that such merchandise is listed in U.S. Rubber Recycling's current price list at the time of the claim and such defects are not the result of ordinary wear and tear or act of God. U.S. Rubber Recycling's obligation under this warranty is limited to repair or replacement, at its option, and such repair or replacement shall be the only remedy. U.S. Rubber Recycling is not responsible for damage due to transportation, improper handling, alteration, abuse or negligence. U.S. Rubber Recycling shall not be liable for any incidental or consequential damages including, but not limited to, any expenses associated with the removal or installation of any defective merchandise covered by this warranty. With respect to flooring and underlayment, U.S. Rubber Recycling's warranty is null and void if product is (i) stored for more than forty five (45) days or (ii) stored or installed in an environment where temperature and humidity are not controlled 24 | 7 | 365. U.S. Rubber Recycling makes no implied warranty of merchantability or fitness for any particular purpose. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXCLUDED.

Delivery and Freight Charges

Product pricing does not include freight prepaid charges. Such charges will be added to a customer's invoice as a separate line item. If requested, a Customer Service Representative can provide a freight quote for one destination with accessorial charges, if any, prior to a customer placing its order. Such quotes are valid for five (5) business days.

Inside delivery, unloading and installation are the sole responsibility of the customer. The delivery location must be equipped with a dock and be fully accessible to a 53' tractor-trailer. The customer must provide all labor necessary to unload the shipment. The customer must make certain that entrances, elevators, etc. are adequate for large, heavy pallets.

Miscellaneous Freight Services

Accessorial services including, but not limited to, non-dock deliveries, residential deliveries and lift gate are not included in dock-to-dock "driver no touch" deliveries made Monday through Friday, 8:00 am until 5:00 pm and there will be an additional charge for such requests. Any charges arising from failure to meet a shipment, rerouting while in transit, or carrier storage charges are not included in the freight charge assigned to a customer invoice at the time of shipment. Charges resulting from late deliveries beyond the control of U.S. Rubber Recycling are not the responsibility of U.S. Rubber Recycling.

GENERAL INFORMATION (continued)

Routing

U.S. Rubber Recycling reserves the right to select the most appropriate carrier and/or routing on all shipments. If the customer prefers to specify its own carrier, the freight will ship collect at the customer's own expense via that carrier.

Shipping and Receiving Hours

Inbound and outbound shipments to and from U.S. Rubber's factory in Colton, CA can be accepted and made from 7:00 am until 2:00 pm Pacific Time (PST/PDT).

Freight Claims and Damaged Shipments

U.S. Rubber Recycling takes great care in the packaging and handling of its finished products. All U.S. Rubber Recycling products are carefully inspected, protected with well-engineered packaging, and expertly loaded from the factory dock. All shipments are delivered to the transportation company in good condition and U.S. Rubber Recycling's liability ceases at that time. Therefore, we strongly recommend that all products be inspected immediately upon arrival. Do not refuse product damaged in transit, as U.S. Rubber Recycling is not responsible for damage that occurs in transit or storage.

If a shipment is received damaged, whether such damage is concealed or obvious, it is the customer's responsibility to note the damage on the shipping receipt and contact a U.S. Rubber Customer Service Representative immediately in order to file a freight claim and commence the product replacement process. A delay in contacting U.S. Rubber may jeopardize a customer's right to file a claim. If a shipment is delivered short, please note the shortage on the shipping receipt. If damage is not noted on the shipping receipt, the customer will be solely responsible for the cost of the replacement product and re-shipment.

The transportation company may not accept responsibility for damage if the customer signs the bill of lading "clear." Notification of concealed damage claims must be made to the transportation company within five (5) days after delivery. All product and packaging material must be available for inspection. Transportation company liability ceases after five (5) business days.

Returns

No product may be returned for credit, inspection or repair without first obtaining factory approval and a return authorization number. No product will be accepted unless a return authorization number is referenced and return transportation charges are prepaid. All products being returned must be properly packaged in its original or comparable packaging to ensure protection of the product during handling and transportation.

Sourced and Manufactured in California

The primary raw material for Survivor™ SportFloor and ClearSight™ Vegetation Control is post-consumer recycled crumb rubber, which is a derivative of discarded tires from California landfills. U.S. Rubber Recycling is California's largest user of recycled crumb rubber that produces flooring. We annually divert millions of discarded auto tires away from California landfills into our production feedstream. The primary raw materials for QuietSound™ Acoustical Underlayment are post-industrial recycled trim from U.S. Rubber's manufacturing stream and California tire buffings. The other primary raw materials used in our manufacturing processes are a binder and treatment resin. Both are sourced from a single Southern California adhesive manufacturer.

Floor Graphics

Floor graphics are a great way to enhance the functionality, safety and user experience of your rolled flooring and tiles. Build your brand with high quality, durable custom logos. Using a licensed, professional installer, floor graphics are easy to install and are available in almost any size. Please contact a Customer Service Representative for details and pricing. Installation instructions for floor graphics can be found [here](#).

ACOUSTICAL UNDERLAYMENT | *QuietSound™*

Overview

Available in standard thicknesses ranging from 3mm to 12mm, *QuietSound™ Acoustical Underlayment* provides optimal sound reduction while remaining impervious to the elements. Custom thicknesses are also available ranging in thicknesses of 4mm to 16mm. Acting as a crack suppression membrane, it resists compression while offering superior underfoot comfort. Its primary raw materials are post-industrial recycled trim from U.S. Rubber's manufacturing stream and California tire buffings.

Standard roll lengths are as follows:

Thickness	Roll Length
3mm	50'
5mm	25'
6mm	25'
9mm	25'
10mm	25'
12mm	15'

Specifications for *QuietSound™ Acoustical Underlayment* can be found [here](#). For installation instructions please click [here](#).

FLOORING | *Survivor™*

Overview

Survivor™ SportFloor systems are a collection of premium, competitive rubber flooring products. Rolls deliver a tough, durable and easy to maintain solution as well as exceptional sound insulation and impact absorption. *Survivor™ SportFloor* tiles, which include Square, Interlocking, Eco-Lock and Mega, deliver the extreme durability needed to withstand the rigors and punishment of a free weight area. *Survivor™ SportFloor's* primary raw material is post-consumer recycled crumb rubber, a derivative of discarded tires from California landfills.

Rolls

Survivor™ SportFloor Rolls are available in a variety of thicknesses, 1/8" (3mm), 5/32" (4mm), 1/4" (6mm), 5/16" (8mm), 3/8" (9mm) and 1/2" (12mm). Standard roll lengths are as follows:

Thickness	Roll Length
1/8" (3mm)	75'
5/32" (4mm)	75'
1/4" (6mm)	75'
5/16" (8mm)	50'
3/8" (9mm)	50'
1/2" (12mm)	50'

Survivor™ SportFloor Rolls can be ordered to specific lengths. A roll length fee of \$10 will be applied for each custom length roll, not to exceed \$50 per order.

For orders of five rolls or more, customers may receive a spliced roll which consists of two pieces not joined together to reach a desired length. This is not a common occurrence and will not occur more often than once every five rolls. Spliced rolls are identified with a red packaging label that indicates the length of each piece.

Specifications for *Survivor™ SportFloor* Rolls can be found [here](#). For installation instructions please click [here](#).

Tiles

Square Tiles are 24" x 24" and are available in four thicknesses, 1/4" (6mm), 5/16" (8mm), 3/8" (9mm) and 1/2" (12mm). Interlocking tiles are 25" x 25" and are available in four thicknesses, 1/4" (6mm), 5/16" (8mm), 3/8" (9mm) and 1/2" (12mm). Eco-Lock tiles are 25" x 25" and are available in two thicknesses, 1/4" (6mm) and 5/16" (8mm). *Mega Tile* is 24" x 24" and is only available in one thickness, 1" (24mm).

Survivor™ SportFloor Square Tiles possess the same durability as that of the *Survivor™ SportFloor Rolls*.

Survivor™ SportFloor Interlocking Tiles provide an easy-to-install interlocking design for dry-lay installation. Each tile can be individually removed for easy maintenance.

Survivor™ SportFloor Eco-Lock Tiles have two straight edges, which eliminates the need to cut "locks" from the tile.

FLOORING | *Survivor SportFloor* (continued)

Survivor™ SportFloor MEGA Tiles have a built-in anti-bacterial and fungicide finish. They are available with an optional ADA-approved ramp that locks in through the patent-pending *Spartan Under-Locking System*. *Survivor™ SportFloor* MEGA Tiles are a floating floor that can withstand the rigors and punishment of a free weight area. Survivor™ SportFloor MEGA Tiles can be specified with any standard color, up to a 20% color blend.

For installation instructions please click [here](#).

COLORS | *Survivor™*

Overview

With low minimums, it's easy to create a unique look for Survivor™ SportFloor Rolls and Tiles for projects of all sizes. There are 19 standard colors available to mix your own color scheme. Please click [here](#) to see the palette of standard colors.

Your custom color floor can be created by using U.S. Rubber Recycling's interactive design tool, ColorBuilder™, to mix and match endless combinations of standard colors. Please click [here](#) to see what ColorBuilder™ can produce for your project.

Choose from one of four color options to create your own color blend.

Color Option One | *Isometrics*

When just black won't do, *Isometrics* is the perfect option to give your project an exciting look with a hint of color. Start with 90% black. Select one standard color for the remaining 10%.

The following six standard colors are always in stock for quicker lead times: Blue #109, Green #91, Grey #82, Red #96, Terra #80 and White #94.

Color Option Two | *Cross Training*

When a low hit of color is all that's needed for a fitness area, *Cross Training* is the right choice. These predesigned blends have 80% black and 20% color fleck.

There is no minimum order size for Brick-n-Mortar, Carnival, Desert Storm, Glacier, In the Zone, Margarita, Nerves of Steel and Sea-n-Sand. Please click [here](#) to see these color blends.

COLORS | *Survivor™* (continued)

Color Option Three | ColorBlast

ColorBlast is a great choice for adding vibrant color to the fitness area. Select from Amazon, Beach Body, Carbo-Load, Combat, High Dive, Pumping Iron, Red Rage and Surf's Up. Each *ColorBlast* blend is predesigned using 15% black and 85% color fleck. *ColorBlast* cannot be used for *MEGA Tiles*. There is no minimum order size for any *ColorBlast* blend.

Color Option Four | ColorBuilder™

Your custom color floor can be created by using our interactive design tool, ColorBuilder™. Mix and match 2-4 colors to create a bespoke look using 30% – 85% color content. ColorBuilder™ instantly generates a swatch of the color blend you design. When you click on the button to save your custom swatch, you will be given the option to print it, request a quote and to save it electronically so it can be attached to your order. Please [click](#) to see minimum order sizes and upcharges.

Confetti™

Confetti™ rolls and tiles are manufactured in multiple colors with random color percentages. Each production batch contains a potpourri of our 19 standard colors. No two production runs are identical and none can be matched to past Confetti™ flooring projects. Priced 25% below standard single-color fleck for Survivor™ SportFloor, Confetti rolls and tiles are a tremendous value.

Minimum Order Sizes and Upcharges for Cross Training and ColorBuilder™

All color combinations for Cross Training, other than the eight blends listed on the previous page, and ColorBuilder™ rolls and tiles are subject to minimum order sizes set forth in the table below. An upcharge of \$.20 per square foot will be applied to small, but qualifying, order sizes for each thickness.

<u>Thickness</u>	<u>Square Footage</u>	<u>Order Sizes Subject to \$.20/sq.ft. Upcharge</u>
<i>Rolls</i>		
1/4" 6mm	750 sq.ft.	750 sq. ft. – 1,799 sq. ft.
5/16" 8mm	600 sq.ft.	600 sq. ft. – 1,299 sq. ft.
3/8" 9mm	500 sq.ft.	500 sq.ft. – 1,099 sq. ft.
1/2" 12mm	300 sq.ft.	300 sq. ft. – 799 sq. ft.
<i>Square Tile</i>		
1/4" 6mm	60 tiles/240 sq.ft.	240 sq.ft. – 359 sq. ft.
5/16" 8mm	45 tiles/160 sq.ft.	160 sq.ft. – 279 sq.ft.
3/8" 9mm	36 tiles/144 sq.ft.	144 sq.ft. – 219 sq.ft.
1/2" 12mm	27 tiles/108 sq.ft.	108 sq.ft. – 159 sq.ft.
<i>Interlocking Tile</i>		
1/4" 6mm	60 tiles/240 sq.ft.	240 sq.ft. – 359 sq. ft.
5/16" 8mm	45 tiles/160 sq.ft.	160 sq.ft. – 279 sq.ft.
3/8" 9mm	36 tiles/144 sq.ft.	144 sq.ft. – 219 sq.ft.
1/2" 12mm	27 tiles/108 sq.ft.	108 sq.ft. – 159 sq.ft.
<i>Eco-Lock Tile</i>		
1/4" 6mm	60 tiles/240 sq.ft.	240 sq.ft. – 359 sq. ft.
5/16" 8mm	45 tiles/160 sq.ft.	160 sq.ft. – 279 sq.ft.
<i>Mega Tile*</i>		
1" 24mm	20 tiles/80 sq.ft.	80 sq.ft. – 120 sq.ft.

*not available in ColorBlast

VEGETATION CONTROL | ClearSight™

Made with California recycled rubber, ClearSight™ Vegetation Control Rolled Matting System is the ideal roadside management treatment to prevent vegetation growth under and around guardrails, sign posts and fencing.

Benefits

- Due to its inherent weight staking is not required
- Specialized equipment is not needed for installation
- Less expensive and quicker to install than mats
- Unlike mats, continuous runs will not become unsightly (separation and/or vegetation growth) due to multiple joints
- Reduces herbicide use and labor costs to maintain median landscaping
- Unaffected by high winds or heavy rain
- Not susceptible to Hermosa gofer pilferage
- Each standard roll contains 2,320 pounds of California recycled rubber